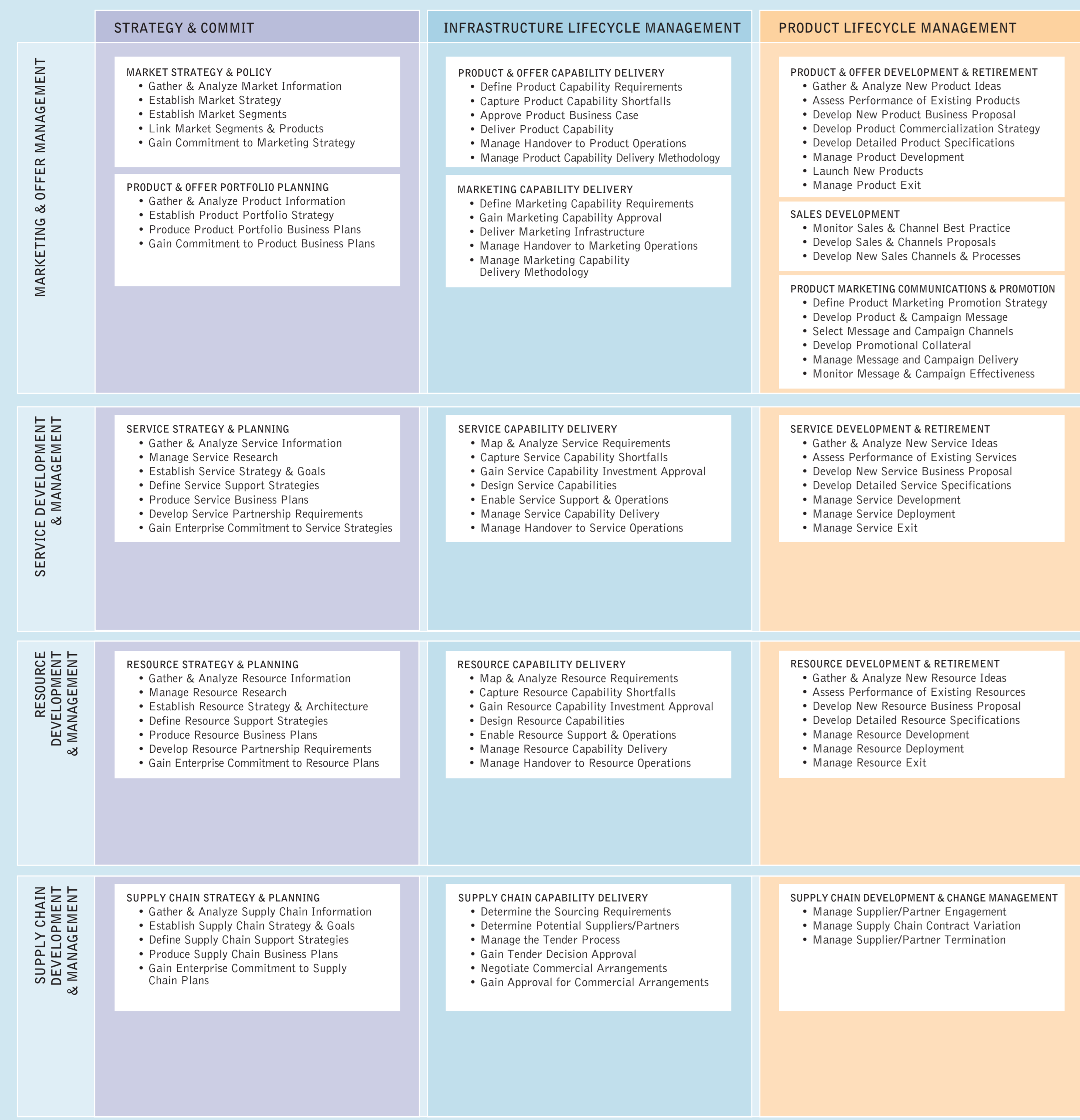


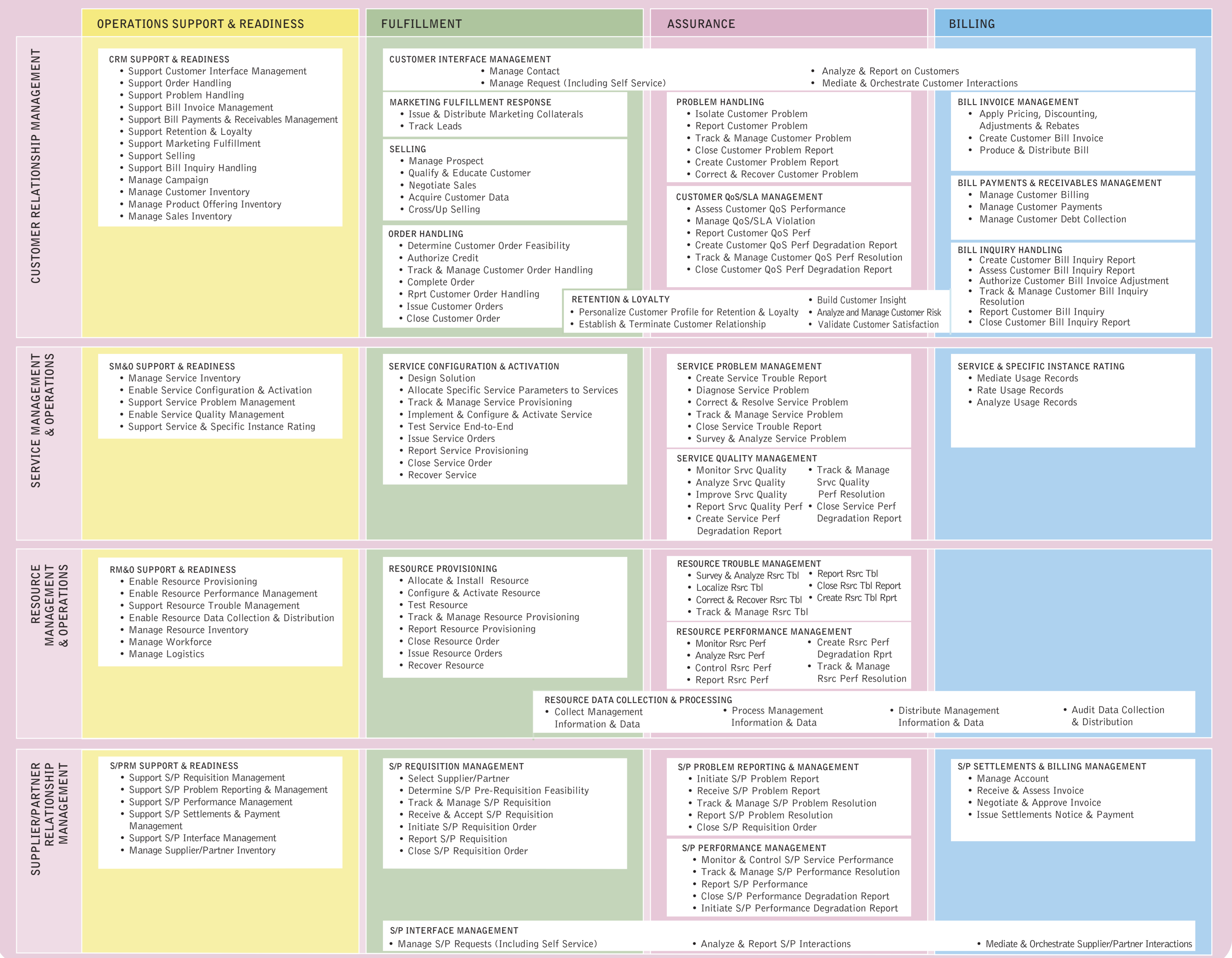
ENHANCED TELECOM OPERATIONS MAP® (eTOM) BUSINESS PROCESS FRAMEWORK RELEASE 7.0



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